



CONVERTING VISIONLINK SIGN-IN CREDENTIALS TO A CATERPILLAR USERNAME

VISIONLINK TRAINING 2021

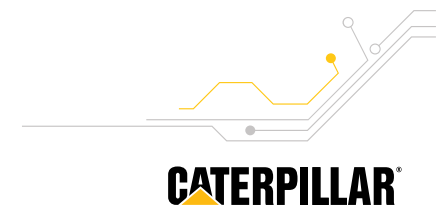
WHAT IS CHANGING, AND WHY?



We are converting your VisionLink sign-in credentials for eligible users to a Caterpillar username (CWS ID), which are sign-in credentials authenticated by the Cat® Corporate Web Security (CWS) system. Here's why:

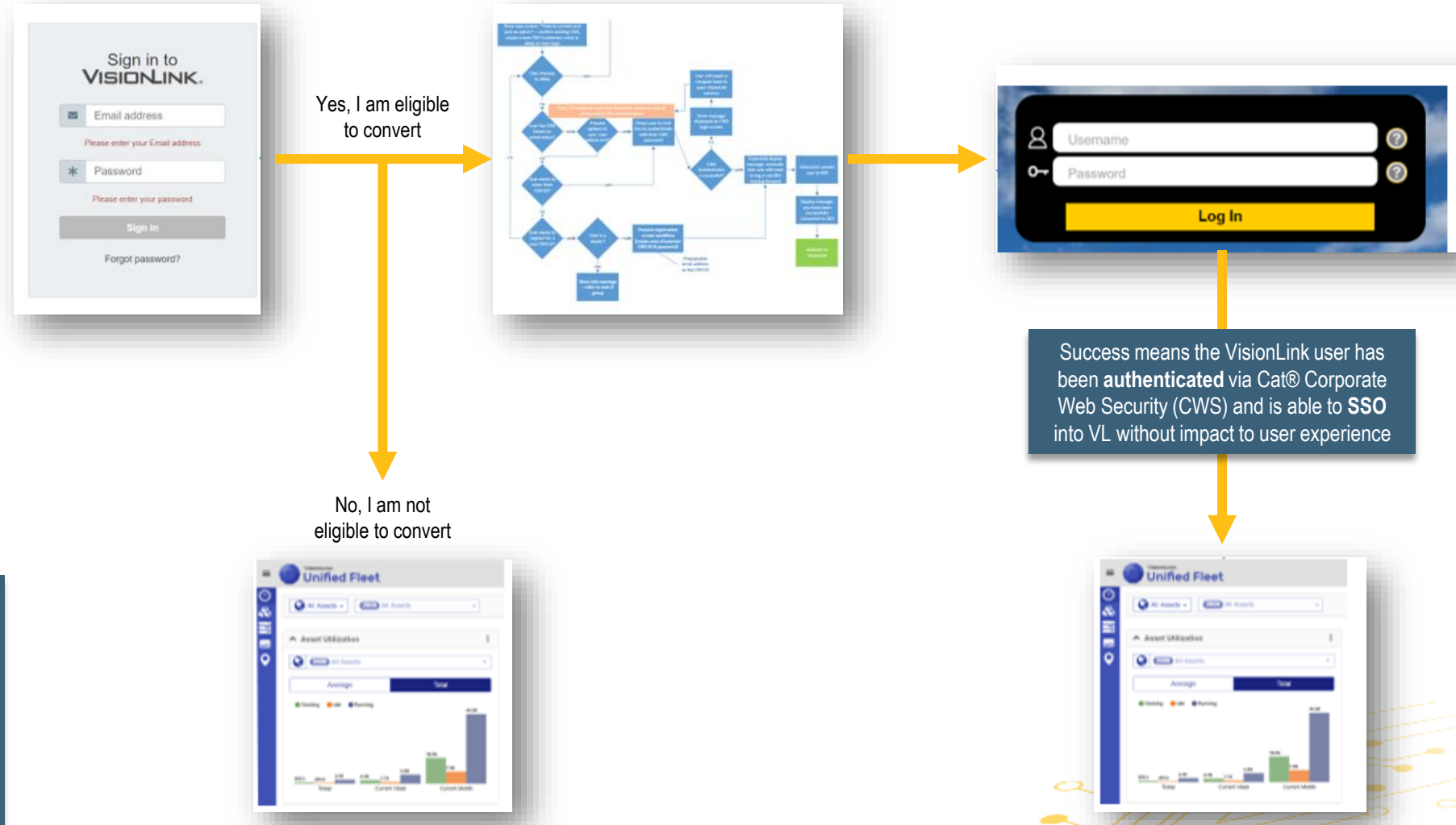
- + Your converted credentials are protected with enhanced security protocols for authentication and authorization
- + You can use single sign-on (SSO) for easier access to VisionLink and other Cat applications

It will take just minutes and minimal effort on your part to convert your VisionLink credentials. We'll take care of the rest so you can get back to work with little disruption.



WORKFLOW OVERVIEW

- + When you log in to VisionLink, the system will detect whether you are eligible for the username conversion process.
- + Conversion-eligible users will have 3 opportunities to bypass the conversion process; after which you will be required to convert.
- + Customer users who do not have a Caterpillar username will be able to create one.
- + Dealer users must have an existing Caterpillar username to proceed with conversion.



- » <https://unifiedfleet.myvisionlink.com/>
- » <https://unifiedservice.myvisionlink.com/>
- » <https://unifiedproductivity.myvisionlink.com/>
- » <https://administrator.myvisionlink.com/>
- » <https://3dproductivity.myvisionlink.com/>
- » <https://landfill.myvisionlink.com/>

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- » <https://3dproductivity.myvisionlink.com/>
- » <https://landfill.myvisionlink.com/>

- + If you are eligible for conversion, the system will attempt to find potential Cat username matches.
- + If matches are found, you will have an opportunity to verify the account.
- + Otherwise, you will have the option to sign in using an existing Cat username or customer users can sign up for an e-customer Cat username.

Important!

Your VisionLink® sign-in credentials are changing. We are converting VisionLink Sign-in credentials to Caterpillar user name (CWS ID), which are sign-in credentials authenticated by the Corporate Web Security (CWS) system. This CWS ID uses enhanced security protocols and single sign-on for easier access to VisionLink.

You can close this window now and access VisionLink, but you have 1 sign-in attempt remaining before you must take one of the below actions:

Sign In

Sign Up

No, there aren't username matches available

Yes, there are username matches available

◀ **Verify CWS ID**

We are converting VisionLink® sign-in credentials to Caterpillar user name (CWS ID). We need to verify your CWS ID so we can convert your VisionLink sign-in credentials to your CWS ID.

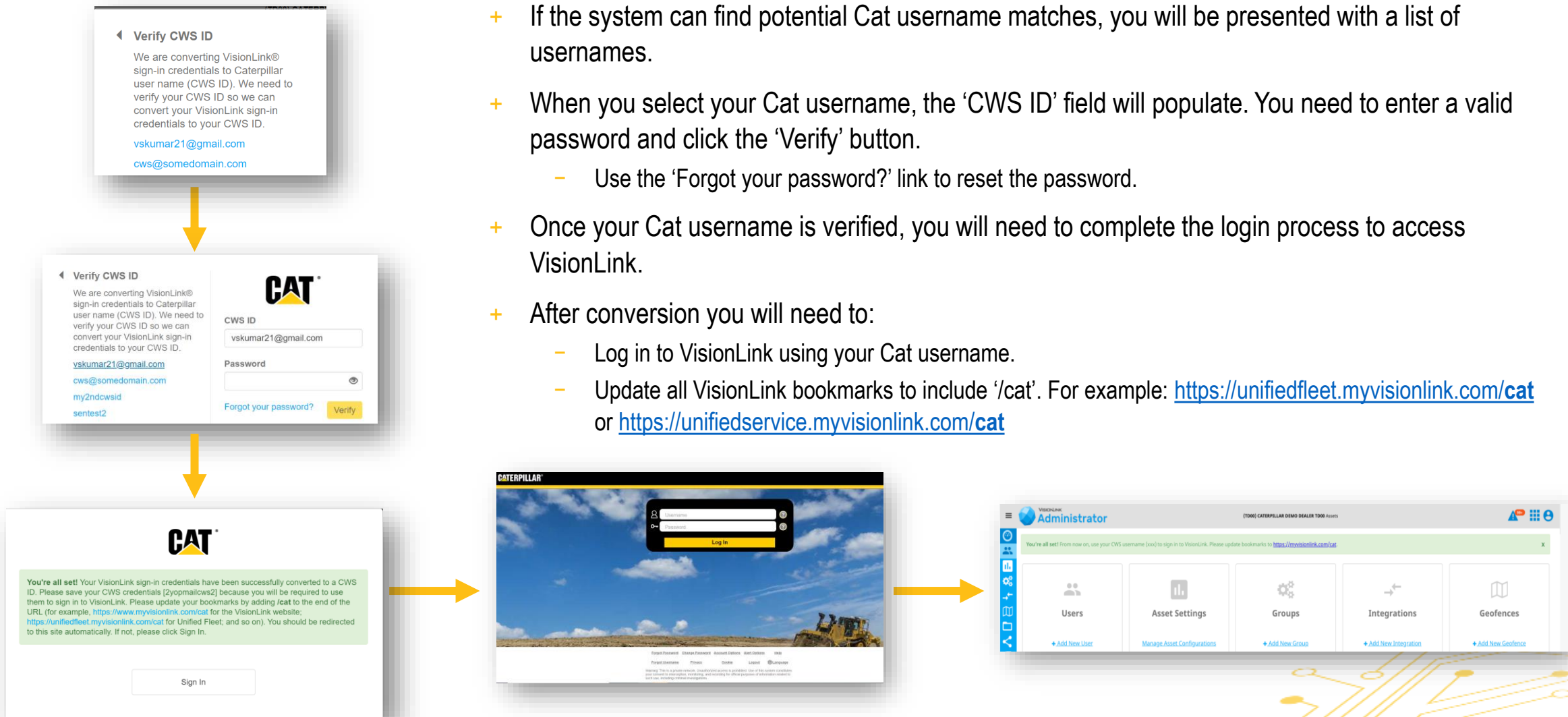
vskumar21@gmail.com

cws@somedomain.com



RECOVER CAT USERNAME

- + If the system can find potential Cat username matches, you will be presented with a list of usernames.
- + When you select your Cat username, the 'CWS ID' field will populate. You need to enter a valid password and click the 'Verify' button.
 - Use the 'Forgot your password?' link to reset the password.
- + Once your Cat username is verified, you will need to complete the login process to access VisionLink.
- + After conversion you will need to:
 - Log in to VisionLink using your Cat username.
 - Update all VisionLink bookmarks to include '/cat'. For example: <https://unifiedfleet.myvisionlink.com/cat> or <https://unifiedservice.myvisionlink.com/cat>



SIGN UP FOR E-CUSTOMER CAT USERNAME

Important!

Your VisionLink® sign-in credentials are changing. We are converting VisionLink Sign-in credentials to Caterpillar user name (CWS ID), which are sign-in credentials authenticated by the Corporate Web Security (CWS) system. This CWS ID uses enhanced security protocols and single sign-on for easier access to VisionLink.

You can close this window now and access VisionLink, but you have 1 sign-in attempt remaining before you must take one of the below actions:

[Sign In](#)

[Sign Up](#)

Sign Up

One Account. All of Cat.
Your Caterpillar account is the single account you use to log in to select services and applications we offer. Shop online, manage your fleet, go mobile, and more.

Email

First Name

Last Name

Username

Create a unique username that is between 6-50 characters. Your username can be your email address or contain numbers (0-9), letters (a-z or A-Z), or the following special characters: @ _ -

Choose Password

Create a strong password that contains:

- At least 8 characters
- At least 3 of the following 4 items:
 - Lower case letter a-z
 - Upper case letter A-Z
 - Number 0-9
 - Special character ~!@#%&'*()_+=[]{}|:;.,<>/?

Confirm Password

Phone

United States +1

201-555-0123

Country

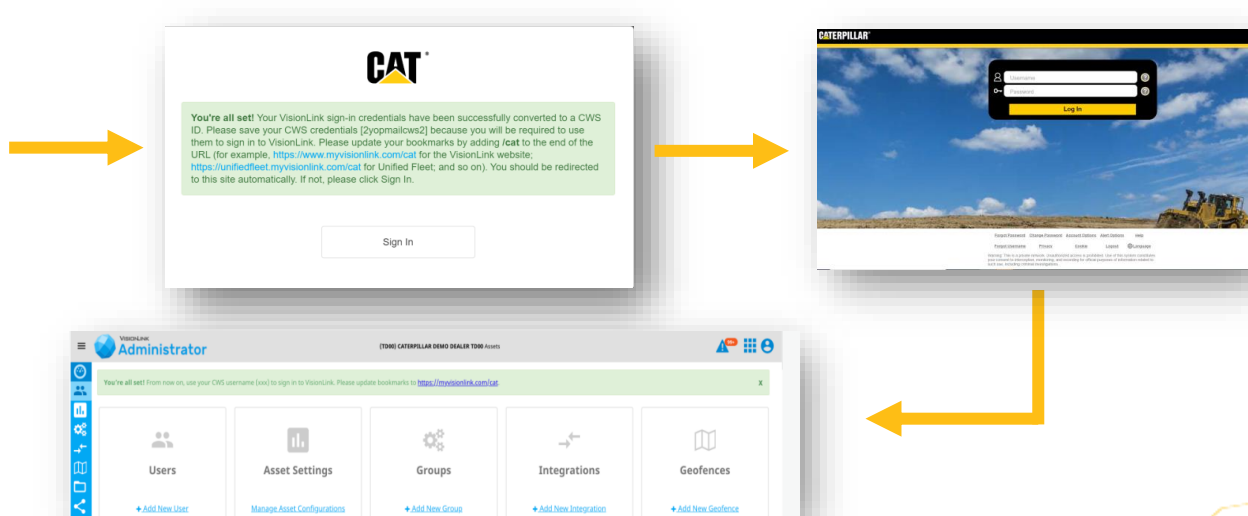
United States

Company

[Sign Up](#)

Already a member? [Sign In](#)

- + Customer users can Sign Up for an e-customer Cat user name.
- + All fields on the form are required.
- + After conversion you will need to:
 - Log in to VisionLink using your Cat user name.
 - Update all VisionLink bookmarks to include '/cat'. For example:
 - <https://unifiedfleet.myvisionlink.com/cat>
 - <https://unifiedservice.myvisionlink.com/cat>



SIGN IN WITH YOUR CAT USERNAME

- + If you know your Cat username, select the 'Sign In' button. Enter your Cat username credentials and click the 'Verify' button.
 - Use the 'Forgot your password?' link to reset the password.
- + Once your Cat username is verified, you will need to complete the login process to access VisionLink.
- + After conversion you will need to
 - Log in to VisionLink using your Cat username.
 - Update all VisionLink bookmarks to include '/cat'. For example:
<https://unifiedfleet.myvisionlink.com/cat> or <https://unifiedservice.myvisionlink.com/cat>

